

GLOBAL VIEWS

STUDIO | A HOME

A GLOBAL VIEWS COMPANY

TERMS AGREEMENT

WHOLESALE PRICES: Prices are listed by item number and priced in US dollars. Prices are subject to change without notice.

MINIMUM ORDER REQUIREMENT: \$500 - Initial Order. \$350 – Reorders. Orders below minimum are assessed a \$25.00 Below Minimum Fee. Please note: Product cannot be added to previous orders in house.

CREDIT CARDS: We accept Visa, Master Card, American Express and Discover.

CREDIT TERMS: First orders are accepted on a prepaid or credit card basis. Prepaid orders require a check or wire transfer prior to shipping. Please include the account name, account number, billing address and expiration date on credit card orders. Credit card is charged at time of shipment.

INTERNATIONAL & PROFORMA ORDERS: All international orders are sold on 'Ex-works' basis. Customers should make all shipping arrangements with their own freight forwarders. A 50% deposit on the order value (including freight) will reserve product on international orders. Order will be picked, packed and shipped when inventory value on hand reaches the deposit amount. Customer will be notified of remaining balance and, when these funds are received, the balance of order will begin to be prepared for shipment. To avoid sales tax on international orders, a valid proof of export is necessary to be received by Global Views within 30 days of invoice. All goods exported to Mexico through the Border States (TX, NM, AZ and CA) should use the BORDER STATES UNIFORM FOR RESALE CERTIFICATE in lieu of proof of export documents. Proforma orders are considered 'on hold for confirmation' until a deposit is received. Payments on international orders can be made by credit card or bank transfer of funds. International orders paid by credit card are not subject to any additional service fees. International orders paid by wire transfer will be charged a \$30.00 bank service fee. Canceled orders that have been packed are subject to a 25% restocking fee.

NET 30 TERMS: The privilege of net 30 terms is offered to customers who have submitted a satisfactory credit application with references – available for second and subsequent orders. Net 30, according to our interpretation, means payment is due within 30 days of the invoice date. Any past due balance will be assessed an annual finance charge of 18%. Future in-house orders will not be released for shipment until all past due balances are paid in full, including finance charges. Should it become necessary to refer the account balance to a licensed collection agency or attorney for legal action, all subsequent charges and legal fees shall be paid by the applicant.

DELIVERY: Global Views is a ship as ready company. In stock items are generally shipped within 5 working days from date of an order with complete information. Order acknowledgments are provided at the time of order placement. For orders requiring expedited processing see below:

Rush Fee (\$35.00) - Rush orders will be processed and shipped within 3 business days.

Hot Rush Fee (\$75.00) - Hot rush orders will be processed and shipped within one (1) full business day after receiving paid order. We will do our very best to meet your requested date; however, it is not guaranteed based upon order size, delivery requirements, etc.

Below Minimum Fee (\$25.00) –Re-orders below \$350.00.

Drop Ship Fee (\$25.00) - Shipments going to any address other than a customer's own location, warehouse, or receiver will be considered a drop ship and will incur an additional fee for service.

Oversized: Items marked Oversized will ship LTL on a pallet and cannot go by small package. In addition to size and/or weight, very fragile items may be required to ship this way as well.

Crated: Items marked Crated will ship LTL and will arrive on a framed wooden pallet requiring either a dock delivery (no additional expense) or a truck with a Liftgate which will incur additional freight expense.

BACKORDERS: Every effort is made to ship product as quickly as possible, but occasionally items are backordered. As soon as the items become available, they are shipped without notice. Backorders less than \$50.00 or older than 6 months will be canceled. If you have any instructions regarding backorders, please indicate when the order is placed.

SHIPPING: Most orders ship via UPS (our preferred Carrier) or FedEx. Larger items and volume orders will be shipped via common carrier. We reserve the right to select the carrier of our choice. Customers preferring to use their own carrier agree to assume responsibility for any and all transportation charges. All LTL shipping and handling charges from our dock are prepaid, FOB – Dallas TX. All shipments are packed carefully using standard approved packing methods. **Residential delivery and commercial non dock and/or special handling by an LTL carrier will incur additional charges.**

DAMAGES/SHORTAGES: Upon receipt of your shipment, please count the number of pieces (skids/crates) and cartons against the quantity on the delivery receipt. The shrink wrap should be intact, but if not, this may be sign of shortage in your shipment. If a shipment arrives intact with no visible damage, the shipment should be received. The carrier will NOT allow inspection of a shipment received with no visible damage. If a shipment arrives with any obvious damage, you are entitled to refuse the damaged shipment. Please note on the DR the type of damage, shortage or if the shrink wrap is not intact, to facilitate claims. **Please report all concealed damages within 48 hours of signing the DR to avoid denial of claim.** Please submit a complete claim form to customerservice@globalviews.com with images of the damage to the item and of the shipping box. If you are not refusing the shipment, please keep the damaged item with all original packaging until the claim is resolved. Remember if not signed for short or damaged with description Global Views reserves the right to refuse responsibility. **Please make sure your receiving facility is aware of the above guidelines and they should follow them or additional fees can occur.**

RETURNS: No returns or damaged merchandise will be accepted without a Return Authorization (RMA) issued by our Customer Service Department first. All returns for reasons other than shipping damage or manufacturer defect are subject to a 25% restocking fee plus shipping and handling charges both ways. **All merchandise must be returned in original condition for credit.**

Print Name of Owner or Manager _____

Signature _____

Date _____

Company Name _____

City, State, Zip _____

CREDIT APPLICATION

Please read all information including terms agreement carefully before signing.

1. Company Information

Name of Owner or Manager	Signature
Company Name	Tax ID Number
Address	City / State / Zip
Address	Phone
Email Address	Fax

2. Please list all approved buyers. No orders will be accepted from a buyer not approved by your business.

First Name	Last Name
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3. Please include 1 bank reference with whom you are currently engaged.

Bank Name	Address
Account Number	Address
Contact Name	Address
Phone Number	Address

4. The undersigned authorizes Global Views purchases to be charged to the indicated credit card.

Credit Card Number	Expiration Date	V-Code
Name on Credit Card	Billing Zip Code	Type of Credit Card

5. Please submit at least 3 current active Net 30 accounts for credit verification purposes.

Name	Account #
Address	Phone / Fax
Name	Account #
Address	Phone / Fax
Name	Account #
Address	Phone / Fax

Signature _____